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# Practice Alert: DOS Consular Posts' Public-Facing Email Addresses

*AILA Doc. No. 19081333 | Dated October 5, 2020*

AILA's Department of State Liaison Committee provides a list of U.S. posts and, where applicable, the public-facing emails available for contacting each post. The committee has raised a list of the posts without these public-facing email addresses to the attention of the DOS Visa Office.

Search by Name of US Embassy,

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is There an Inquiry Form?
Afghanistan - Kabul	Yes	NIV: <a href="mailto:KabulNIV@state.gov">KabulNIV@state.gov</a> IV: <a href="mailto:KabulIV@state.gov">KabulIV@state.gov</a>	No	No
Albania - Tirana	Yes	<a href="mailto:TiranaUSConsulate@state.gov">TiranaUSConsulate@state.gov</a>	No	No
Algeria - Algiers	Yes	<a href="mailto:Support-Algeria@ustraveldocs.com">Support-Algeria@ustraveldocs.com</a> <a href="mailto:AlgerNIV@state.gov">AlgerNIV@state.gov</a> for submitting evidence and foreign diplomats <a href="mailto:IV-DVAlgiers@state.gov">IV-DVAlgiers@state.gov</a> for people who already have an appointment	No	No
Angola - Luanda	Yes	<a href="mailto:consularluanda@state.gov">consularluanda@state.gov</a>	No	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry Form?
Argentina - Buenos Aires	Yes	<a href="mailto:BNS-visas@state.gov">BNS-visas@state.gov</a> for Lost or stolen passport with a nonimmigrant visa; Visa application status; visa denials <a href="mailto:asa_contactus+ar+courier+en@visaops.net">asa_contactus+ar+courier+en@visaops.net</a>	No	No
Armenia - Yerevan	Yes	<a href="mailto:esee_contactus+am+info+en@visaops.net">esee_contactus+am+info+en@visaops.net</a> IV services for Armenians – <a href="mailto:IVYerevan@state.gov">IVYerevan@state.gov</a> IV services for Iranians – <a href="mailto:IranIVYerevan@state.gov">IranIVYerevan@state.gov</a>	No	No
Australia - Melbourne	Yes	<a href="mailto:support-australia@ustraveldocs.com">support-australia@ustraveldocs.com</a>	Yes	No
Australia - Perth	Yes	<a href="mailto:support-australia@ustraveldocs.com">support-australia@ustraveldocs.com</a> <a href="mailto:perthvisas@state.gov">perthvisas@state.gov</a> (only use after interview)	No	No
Australia - Sydney	Yes	<a href="mailto:support-australia@ustraveldocs.com">support-australia@ustraveldocs.com</a> Sydney NIV: <a href="mailto:SydneyVisas@state.gov">SydneyVisas@state.gov</a> Sydney IV: <a href="mailto:SydneyIV@state.gov">SydneyIV@state.gov</a> (only use after interview)	No	No
Australia - Canberra (embassy)	Yes	<a href="mailto:AskEmbassyCanberra@state.gov">AskEmbassyCanberra@state.gov</a> <a href="mailto:support-australia@ustraveldocs.com">support-australia@ustraveldocs.com</a>	No	No
Austria - Vienna	Yes	<a href="mailto:ConsulateVienna@state.gov">ConsulateVienna@state.gov</a> <a href="mailto:support-austria@ustraveldocs.com">support-austria@ustraveldocs.com</a>	No	No
Azerbaijan - Baku	No	N/A	No	No
Bahamas - Nassau	Yes	NIV: <a href="mailto:VisaNassau@state.gov">VisaNassau@state.gov</a> IV: <a href="mailto:IVNassau@state.gov">IVNassau@state.gov</a>	No	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry Form?
Bahrain - Manama	Yes	<a href="mailto:support-Bahrain@ustraveldocs.com">support-Bahrain@ustraveldocs.com</a>	Yes	No
Bangladesh - Dhaka	Yes	For routine visa inquiries: <a href="mailto:support-bangladesh@ustraveldocs.com">support-bangladesh@ustraveldocs.com</a> For case-specific visa inquiries: <a href="mailto:dhakavisasupport@state.gov">dhakavisasupport@state.gov</a> Visa Fraud, Malfeasance or Crime Tips: <a href="mailto:DhakaFraud@state.gov">DhakaFraud@state.gov</a>	No	No
Barbados - Bridgetown	Yes	<a href="mailto:bridgetowniv@state.gov">bridgetowniv@state.gov</a> <a href="mailto:bridgetowniv@state.gov">bridgetowniv@state.gov</a>	No	No
Belarus - Minsk	Yes	<a href="mailto:ConsularMinsk@state.gov">ConsularMinsk@state.gov</a>	No	No
Belgium - Brussels	No	N/A	No	No
Belize - Belmopan	Yes	<a href="mailto:ConsulBelize@state.gov">ConsulBelize@state.gov</a>	No	No
Benin - City	Yes	Immigrant Visas: <a href="mailto:IVCotonou@state.gov">IVCotonou@state.gov</a> Diversity Visas: <a href="mailto:IVCotonou@state.gov">IVCotonou@state.gov</a> Non-Immigrant Visas: <a href="mailto:NIVCotonou@state.gov">NIVCotonou@state.gov</a>	No	No
Bermuda - Hamilton	Yes	<a href="mailto:HamiltonConsulate@state.gov">HamiltonConsulate@state.gov</a>	No	No
Bolivia - La Paz	Yes	NIV: <a href="mailto:ConsularLaPazNIV@state.gov">ConsularLaPazNIV@state.gov</a> IV: <a href="mailto:ConsularLaPazIV@state.gov">ConsularLaPazIV@state.gov</a>	No	No
Bosnia & Herzegovina - Sarajevo	Yes	All Visa related matters: <a href="mailto:SarajevoVisas@state.gov">SarajevoVisas@state.gov</a> American Citizen Services: <a href="mailto:SarajevoACS@state.gov">SarajevoACS@state.gov</a>	No	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry Form?
Botswana - Gaborone	Yes	<a href="mailto:ConsularGaborone@State.Gov">ConsularGaborone@State.Gov</a>	No	No
Brazil - Brasilia (embassy)	No	N/A	No	No
Brazil - Porto Alegre	Yes	<a href="mailto:PortoAlegreNIV@state.gov">PortoAlegreNIV@state.gov</a>	No	No
Brazil - Recife	Yes	<a href="mailto:RecifeVisa@state.gov">RecifeVisa@state.gov</a>	No	No
Brazil - Rio de Janeiro	Yes	IV: <a href="mailto:immigrationrio@state.gov">immigrationrio@state.gov</a>	No	No
Brazil - Sao Paulo	Yes	<a href="mailto:immigrationrio@state.gov">immigrationrio@state.gov</a>	No	No
Brunei - Bandar Seri Begawan	Yes	General: <a href="mailto:Amembassy_BSB@state.gov">Amembassy_BSB@state.gov</a> USC: <a href="mailto:BSBACS@state.gov">BSBACS@state.gov</a> Visa: <a href="mailto:ConsularBrunei@state.gov">ConsularBrunei@state.gov</a>	No	No
Bulgaria - Sofia	Yes	<a href="mailto:niv_sofia@state.gov">niv_sofia@state.gov</a> <a href="mailto:support-bulgaria@ustraveldocs.com">support-bulgaria@ustraveldocs.com</a>	No	No
Burkina Faso - Ouagadougou	Yes	<a href="mailto:consularOuaga@state.gov">consularOuaga@state.gov</a>	No	No
Burma - Rangoon	Yes	NIV: <a href="mailto:nivinquiryrrangoon@state.gov">nivinquiryrrangoon@state.gov</a> IV: <a href="mailto:IVRangoon@state.gov">IVRangoon@state.gov</a>	No	No
Burundi - Bujumbura	Yes	<a href="mailto:BujumburaC@state.gov">BujumburaC@state.gov</a>	No	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry For
Cabo Verde - Praia	Yes	<a href="mailto:praiaconsular@state.gov">praiaconsular@state.gov</a>	No	No
Cambodia - Phnom Penh	Yes	IV: <a href="mailto:IVPhnomPenh@state.gov">IVPhnomPenh@state.gov</a> <a href="mailto:support-cambodia@ustraveldocs.com">support-cambodia@ustraveldocs.com</a>	No	No
Cameroon - Yaounde	Yes	<a href="mailto:ConsularYaounde@state.gov">ConsularYaounde@state.gov</a>	No	No
Canada - Calgary	Yes	<a href="mailto:Calgary_NIV@State.gov">Calgary_NIV@State.gov</a>	No	No
Canada - Halifax	Yes	<a href="mailto:ConsularH@state.gov">ConsularH@state.gov</a>	No	No
Canada - Montreal	Yes	Non-immigrant visa e-mail: <a href="mailto:Montreal-NIV@state.gov">Montreal-NIV@state.gov</a> Immigrant visa e-mail: <a href="mailto:Montreal-IV-DV@state.gov">Montreal-IV-DV@state.gov</a> Fiancé/Fiancée visa email: <a href="mailto:Montreal-IV-DV@state.gov">Montreal-IV-DV@state.gov</a> Diversity visa email: <a href="mailto:Montreal-IV-DV@state.gov">Montreal-IV-DV@state.gov</a>	No	No
Canada - Ottawa (Embassy)	Yes	<a href="mailto:OttawaNIV@state.gov">OttawaNIV@state.gov</a>	No	No
Canada - Quebec	Yes	<a href="mailto:QuebecNIV@state.gov">QuebecNIV@state.gov</a>	No	No
Canada - Toronto	Yes	Non-immigrant visa email: <a href="mailto:TRTNIV@state.gov">TRTNIV@state.gov</a> Investor visa email: <a href="mailto:EvisaToronto@state.gov">EvisaToronto@state.gov</a>	No	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry Form?
Canada - Vancouver	Yes	Non-immigrant visa email: <a href="mailto:VancouverNIV@state.gov">VancouverNIV@state.gov</a> Fiancé/fiancée visa email: <a href="mailto:VancouverK@state.gov">VancouverK@state.gov</a> Investor visa email: <a href="mailto:EvisaVancouver@state.gov">EvisaVancouver@state.gov</a>	No	No
Canada - Winnipeg	No	N/A	No	No
Central African Republic	Yes	<a href="mailto:BanguiConsular@state.gov">BanguiConsular@state.gov</a>	No	No
Chad	Yes	<a href="mailto:NdjamenaVisaInquiries@state.gov">NdjamenaVisaInquiries@state.gov</a>	No	No
Chile - Santiago	Yes	NIV: <a href="mailto:santiagovisa@state.gov">santiagovisa@state.gov</a> IV: <a href="mailto:Santiagoimmigration@state.gov">Santiagoimmigration@state.gov</a>	No	No
China - Beijing (embassy)	Yes	<a href="mailto:support-china@ustraveldocs.com">support-china@ustraveldocs.com</a>	Yes	Yes IV
China - Chengdu	Yes	<a href="mailto:support-china@ustraveldocs.com">support-china@ustraveldocs.com</a>	Yes	Yes IV
China - Guangzhou	Yes	<a href="mailto:support-china@ustraveldocs.com">support-china@ustraveldocs.com</a>	Yes	Yes IV
China - Shanghai	Yes	<a href="mailto:support-china@ustraveldocs.com">support-china@ustraveldocs.com</a> <a href="mailto:shanghaiNIV@state.gov">shanghaiNIV@state.gov</a>	No	Yes IV
China - Shenyang	Yes	<a href="mailto:support-china@ustraveldocs.com">support-china@ustraveldocs.com</a>	Yes	Yes IV
China - Wuhan	Yes	<a href="mailto:support-china@ustraveldocs.com">support-china@ustraveldocs.com</a>	Yes	Yes IV

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry For
Colombia - Bogota	Yes	NIV: <a href="mailto:NIVBogota@state.gov">NIVBogota@state.gov</a> IV: <a href="mailto:Ivbogota@state.gov">Ivbogota@state.gov</a>	No	No
Costa Rica - San Jose	Yes	<a href="mailto:consularsanjose@state.gov">consularsanjose@state.gov</a> <a href="mailto:support-costarica@ustraveldocs.com">support-costarica@ustraveldocs.com</a>	No	No
Côte d'Ivoire	Yes	<a href="mailto:abjvisa@state.gov">abjvisa@state.gov</a>	No	No
Croatia	Yes	IV only: <a href="mailto:ZagrebIV@state.gov">ZagrebIV@state.gov</a> NIV: <a href="mailto:esee_contactus+hr+info+en@visaops.net">esee_contactus+hr+info+en@visaops.net</a>	No	No
Cuba - Havana	Yes	<a href="mailto:HavanaConsularInfo@state.gov">HavanaConsularInfo@state.gov</a>	No	Yes
Curacao	Yes	<a href="mailto:NIVCuracao@state.gov">NIVCuracao@state.gov</a>	No	No
Cyprus	Yes	<a href="mailto:consularnicosia@state.gov">consularnicosia@state.gov</a>	No	No
Czech Republic	Yes	<a href="mailto:consprague@state.gov">consprague@state.gov</a>	No	No
Democratic Republic of the Congo	Yes	<a href="mailto:KinshasaNIV@state.gov">KinshasaNIV@state.gov</a> <a href="mailto:KinshasaIV@state.gov">KinshasaIV@state.gov</a>	No	No
Denmark	Yes	<a href="mailto:Support-denmark@ustraveldocs.com">Support-denmark@ustraveldocs.com</a>	Yes	No
Djibouti	Yes	<a href="mailto:ConsularDjibouti@state.gov">ConsularDjibouti@state.gov</a>	No	No
Dominican Republic - Santo Domingo	Yes	<a href="mailto:santodomingoconsbf@state.gov">santodomingoconsbf@state.gov</a> <a href="mailto:support-dominicanrepublic@ustraveldocs.com">support-dominicanrepublic@ustraveldocs.com</a>	Yes	No
Ecuador - Guayaquil	Yes	<a href="mailto:NIVGuayaquil@state.gov">NIVGuayaquil@state.gov</a>	No	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry Form?
Ecuador - Quito (Embassy)	Yes	<a href="mailto:ConsularQuito@state.gov">ConsularQuito@state.gov</a>	No	No
Egypt - Alexandria (Embassy)	No	N/A	No	No
Egypt - Cairo (Embassy)	Yes	NIV: <a href="mailto:consularcaironiv@state.gov">consularcaironiv@state.gov</a> IV: <a href="mailto:consularcairoiv@state.gov">consularcairoiv@state.gov</a>	No	No
El Salvador - San Salvador	Yes	<a href="mailto:support-elsalvador@ustraveldocs.com">support-elsalvador@ustraveldocs.com</a> <a href="mailto:SanSalVisaInquiries@state.gov">SanSalVisaInquiries@state.gov</a>	No	No
Equatorial Guinea - Malabo	Yes	<a href="mailto:malaboconsular@state.gov">malaboconsular@state.gov</a>	No	No
Eritrea - Asmara	Yes	<a href="mailto:ConsularAsmara@state.gov">ConsularAsmara@state.gov</a>	No	No
Estonia - Tallinn	Yes	<a href="mailto:VisaTallinn@state.gov">VisaTallinn@state.gov</a>	No	No
Eswatini - Mbabane	Yes	<a href="mailto:ConsularMbabane@state.gov">ConsularMbabane@state.gov</a>	No	No
Ethiopia - Addis Ababa	Yes	<a href="mailto:AddisIV@state.gov">AddisIV@state.gov</a> <a href="mailto:AddisNIV@state.gov">AddisNIV@state.gov</a>	No	No
Fiji - Suva	Yes	<a href="mailto:support-fiji@ustraveldocs.com">support-fiji@ustraveldocs.com</a> IV: <a href="mailto:SuvaIV@state.gov">SuvaIV@state.gov</a>	No	No
Finland - Helsinki	Yes	<a href="mailto:support-finland@ustraveldocs.com">support-finland@ustraveldocs.com</a> <a href="mailto:HelsinkiNIV@state.gov">HelsinkiNIV@state.gov</a>	No	No



Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry For
France - Bordeaux	Yes	<a href="mailto:usabordeaux@state.gov">usabordeaux@state.gov</a>	No	Yes
France - Lyon	Yes	<a href="mailto:usalyon@state.gov">usalyon@state.gov</a>	No	Yes
France - Marseille	Yes	<a href="mailto:CitizeninfoMarseille@state.gov">CitizeninfoMarseille@state.gov</a>	No	Yes
France - Paris (Embassy)	No	N/A	No	Yes
France - Renne	No	N/A	No	Yes
France - Strasbourg	No	N/A	No	Yes
France - Toulouse	Yes	<a href="mailto:usatoulouse@state.gov">usatoulouse@state.gov</a>	No	Yes
Gabon - Libreville	Yes	<a href="mailto:USVisaLibreville@state.gov">USVisaLibreville@state.gov</a>	No	No
Georgia - Tbilisi	Yes	<a href="mailto:support-georgia@ustraveldocs.com">support-georgia@ustraveldocs.com</a>	Yes	No
Germany - Berlin (Embassy)	Yes	<a href="mailto:support-germany@ustraveldocs.com">support-germany@ustraveldocs.com</a> <a href="mailto:feedback@usembassy.de">feedback@usembassy.de</a> <a href="mailto:WebmasterBerlin@state.gov">WebmasterBerlin@state.gov</a> <a href="mailto:consberlin@state.gov">consberlin@state.gov</a>	No	No
Germany - Dusseldorf	Yes	<a href="mailto:support-germany@ustraveldocs.com">support-germany@ustraveldocs.com</a>	Yes	No
Germany - Frankfurt	Yes	<a href="mailto:support-germany@ustraveldocs.com">support-germany@ustraveldocs.com</a> <a href="mailto:frankfurtvisainquiries@state.gov">frankfurtvisainquiries@state.gov</a>	No	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry Form?
Germany - Hamburg	Yes	<a href="mailto:support-germany@ustraveldocs.com">support-germany@ustraveldocs.com</a> <a href="mailto:HamburgPA@state.gov">HamburgPA@state.gov</a>	No	No
Germany - Leipzig	Yes	<a href="mailto:support-germany@ustraveldocs.com">support-germany@ustraveldocs.com</a> <a href="mailto:LeipzigUSConsulate@state.gov">LeipzigUSConsulate@state.gov</a>	No	No
Germany - Munich	Yes	<a href="mailto:support-germany@ustraveldocs.com">support-germany@ustraveldocs.com</a> <a href="mailto:consmunich@state.gov">consmunich@state.gov</a>	No	No
Ghana - Accra	Yes	<a href="mailto:support-ghana@ustraveldocs.com">support-ghana@ustraveldocs.com</a> <a href="mailto:ACSAccra@state.gov">ACSAccra@state.gov</a> <a href="mailto:AccraAdoption@state.gov">AccraAdoption@state.gov</a>	Yes	No
Greece - Athens	Yes	<a href="mailto:esee_contactus+gr+info+en@visaops.net">esee_contactus+gr+info+en@visaops.net</a> <a href="mailto:AthensConsul@state.gov">AthensConsul@state.gov</a>	No	No
Greece - Thessaloniki	Yes	<a href="mailto:esee_contactus+gr+info+en@visaops.net">esee_contactus+gr+info+en@visaops.net</a> <a href="mailto:usconsulate@state.gov">usconsulate@state.gov</a>	No	No
Grenada (listed under Barbados)	Yes	<a href="mailto:bridgetownniv@state.gov">bridgetownniv@state.gov</a>	No	No
Guatemala - Guatemala City	Yes	<a href="mailto:support-guatemala@ustraveldocs.com">support-guatemala@ustraveldocs.com</a> <a href="mailto:GuatemalaNIV@state.gov">GuatemalaNIV@state.gov</a> <a href="mailto:GuatemalaIV@state.gov">GuatemalaIV@state.gov</a>	No	No
Guinea - Conakry	Yes	<a href="mailto:conconakry@state.gov">conconakry@state.gov</a>	No	No
Guinea-Bissau (Virtual consualate; Dakar, Senegal)	No	N/A	No	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry For
Guyana - Georgetown	Yes	<a href="mailto:visageorge@state.gov">visageorge@state.gov</a>	No	No
Haiti - Port-au-Prince	Yes	<a href="mailto:support-Haiti@ustraveldocs.com">support-Haiti@ustraveldocs.com</a>	Yes	No
Holy See - Rome	No	N/A	No	No
Honduras - Tegucigalpa	Yes	<a href="mailto:support-honduras@ustraveldocs.com">support-honduras@ustraveldocs.com</a> <a href="mailto:tggiv@state.gov">tggiv@state.gov</a>	No	No
Hong Kong and Macau	Yes	<a href="mailto:support-hongkong@ustraveldocs.com">support-hongkong@ustraveldocs.com</a> <a href="mailto:visahk@state.gov">visahk@state.gov</a>	No	Yes
Hungary - Budapest	Yes	<a href="mailto:support-hungary@ustraveldocs.com">support-hungary@ustraveldocs.com</a>	Yes	No
Iceland - Reykjavik	Yes	<a href="mailto:reykjavikconsular@state.gov">reykjavikconsular@state.gov</a>	No	No
India - Chennai	Yes	<a href="mailto:support-india@ustraveldocs.com">support-india@ustraveldocs.com</a> <a href="mailto:ChennaiVIUOutreach@state.gov">ChennaiVIUOutreach@state.gov</a> <a href="mailto:ChennaiH&amp;L@state.gov">ChennaiH&amp;L@state.gov</a>	No	No
India - Hyderabad	Yes	<a href="mailto:support-india@ustraveldocs.com">support-india@ustraveldocs.com</a> <a href="mailto:Hydinform@state.gov">Hydinform@state.gov</a>	No	No
India - Kolkata	Yes	<a href="mailto:support-india@ustraveldocs.com">support-india@ustraveldocs.com</a>	Yes	No
India - Mumbai	Yes	<a href="mailto:support-india@ustraveldocs.com">support-india@ustraveldocs.com</a> <a href="mailto:MumbaiNIV@state.gov">MumbaiNIV@state.gov</a>	No	No
India - New Delhi	Yes	<a href="mailto:support-india@ustraveldocs.com">support-india@ustraveldocs.com</a> <a href="mailto:NIVND@state.gov">NIVND@state.gov</a>	No	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry Form?
Indonesia - Bali (Consular Agency)	Yes	<a href="mailto:support-indonesia@ustraveldocs.com">support-indonesia@ustraveldocs.com</a> <a href="mailto:CABali@state.gov">CABali@state.gov</a>	No	No
Indonesia - Jakarta	Yes	<a href="mailto:support-indonesia@ustraveldocs.com">support-indonesia@ustraveldocs.com</a> <a href="mailto:JakIV@state.gov">JakIV@state.gov</a> <a href="mailto:jakconsul@state.gov">jakconsul@state.gov</a>	No	No
Indonesia - Medan	Yes	<a href="mailto:support-indonesia@ustraveldocs.com">support-indonesia@ustraveldocs.com</a> <a href="mailto:JakIV@state.gov">JakIV@state.gov</a>	No	No
Indonesia - Surabaya	Yes	<a href="mailto:support-indonesia@ustraveldocs.com">support-indonesia@ustraveldocs.com</a> <a href="mailto:JakIV@state.gov">JakIV@state.gov</a>	No	No
Iran - Tehran	No	N/A	No	No
Iraq - Baghdad (Embassy)	Yes	<a href="mailto:BaghdadNIV@state.gov">BaghdadNIV@state.gov</a> <a href="mailto:BaghdadIV@state.gov">BaghdadIV@state.gov</a>	No	No
Iraq - Erbil	Yes	<a href="mailto:ErbilPublicAffairs@State.gov">ErbilPublicAffairs@State.gov</a> <a href="mailto:ErbilNIV@state.gov">ErbilNIV@state.gov</a>	No	No
Ireland - Dublin	No	N/A	No	Yes
Israel - Jerusalem	Yes	<a href="mailto:jerusalemniv@state.gov">jerusalemniv@state.gov</a>	No	No
Israel - Tel Aviv (Branch office)	Yes	<a href="mailto:nivtelaviv@hotmail.com">nivtelaviv@hotmail.com</a>	No	No
Italy - Florence	No	N/A	No	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry Form?
Italy - Milan	No	N/A	No	No
Italy - Naples	No	N/A	No	No
Italy - Rome (Embassy)	No	N/A	No	No
Jamaica - Kingston	Yes	<a href="mailto:KingstonNIV@state.gov">KingstonNIV@state.gov</a> <a href="mailto:KingstonIV@state.gov">KingstonIV@state.gov</a>	No	No
Japan - Fukuoka	Yes	<a href="mailto:support-japan@ustraveldocs.com">support-japan@ustraveldocs.com</a>	Yes	No
Japan - Nagoya	Yes	<a href="mailto:AOK@state.gov">AOK@state.gov</a>	No	No
Japan - Naha	Yes	<a href="mailto:support-japan@ustraveldocs.com">support-japan@ustraveldocs.com</a>	Yes	No
Japan - Osaka	Yes	<a href="mailto:support-japan@ustraveldocs.com">support-japan@ustraveldocs.com</a>	Yes	No
Japan - Sapporo	Yes	<a href="mailto:support-japan@ustraveldocs.com">support-japan@ustraveldocs.com</a>	No	No
Japan - Tokyo	Yes	<a href="mailto:support-japan@ustraveldocs.com">support-japan@ustraveldocs.com</a> <a href="mailto:TokyoIV@state.gov">TokyoIV@state.gov</a> <a href="mailto:TokyoVisaService@state.gov">TokyoVisaService@state.gov</a>	No	No
Jerusalem	Yes	<a href="mailto:UsConGenJerusalem@state.gov">UsConGenJerusalem@state.gov</a>	No	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry Form?
Jordan - Amman	Yes	<a href="mailto:support-jordan@ustraveldocs.com">support-jordan@ustraveldocs.com</a>	Yes	No
Kazakhstan - Almaty	Yes	<a href="mailto:support-kazakhstan@ustraveldocs.com">support-kazakhstan@ustraveldocs.com</a> <a href="mailto:USCGAlmatyInvitation@state.gov">USCGAlmatyInvitation@state.gov</a>	No	No
Kazakhstan - Astana (Embassy)	Yes	<a href="mailto:support-kazakhstan@ustraveldocs.com">support-kazakhstan@ustraveldocs.com</a>	Yes	No
Kenya - Nairobi	Yes	<a href="mailto:ImmigrationVisaNairobi@state.gov">ImmigrationVisaNairobi@state.gov</a>	No	Yes
Korea - Busan	No	N/A	No	No
Korea - Seoul	Yes	<a href="mailto:support-korea@ustraveldocs.com">support-korea@ustraveldocs.com</a>	Yes	No
Kosovo - Pristina	Yes	<a href="mailto:PristinaVISAS@state.gov">PristinaVISAS@state.gov</a>	No	No
Kuwait - Kuwait City	Yes	NIV: <a href="mailto:consularkuwaitm@state.gov">consularkuwaitm@state.gov</a> IV: <a href="mailto:kuwaitIV@state.gov">kuwaitIV@state.gov</a>	No	No
Kyrgyz Republic - Bishkek	Yes	<a href="mailto:consularbishkek@state.gov">consularbishkek@state.gov</a>	No	No
Laos - Vientiane	Yes	<a href="mailto:support-laos@ustraveldocs.com">support-laos@ustraveldocs.com</a> <a href="mailto:conslao@state.gov">conslao@state.gov</a>	No	No
Latvia - Riga	Yes	<a href="mailto:us.embassy.riga@gmail.com">us.embassy.riga@gmail.com</a> <a href="mailto:askconsular-riga@state.gov">askconsular-riga@state.gov</a>	No	No
Lebanon - Beirut	Yes	<a href="mailto:support-Lebanon@ustraveldocs.com">support-Lebanon@ustraveldocs.com</a> <a href="mailto:BeirutIV@state.gov">BeirutIV@state.gov</a>	No	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry For
Lesotho - Maseru	Yes	<a href="mailto:usconsularmaseru@state.gov">usconsularmaseru@state.gov</a>	No	No
Liberia - Monrovia	Yes	<a href="mailto:ConsularMonrovia@state.gov">ConsularMonrovia@state.gov</a>	No	No
Libya - Tripoli	No	N/A	No	No
Lithuania - Vilnius	Yes	<a href="mailto:support-lithuania@ustraveldocs.com">support-lithuania@ustraveldocs.com</a> <a href="mailto:WebEmailVilnius@state.gov">WebEmailVilnius@state.gov</a> <a href="mailto:ConSec@state.gov">ConSec@state.gov</a>	No	No
Luxembourg	Yes	<a href="mailto:luxembourgconsular@state.gov">luxembourgconsular@state.gov</a>	No	No
Macedonia - Skopje	Yes	<a href="mailto:consularskopje@state.gov">consularskopje@state.gov</a>	No	No
Madagascar & Comoros - Antananarivo	Yes	<a href="mailto:AntanVisa@state.gov">AntanVisa@state.gov</a>	No	No
Malawi - Lilongwe	Yes	<a href="mailto:ConsularLilongwe@state.gov">ConsularLilongwe@state.gov</a> <a href="mailto:LilongweConsular@state.gov">LilongweConsular@state.gov</a>	No	No
Malaysia - Kuala Lumpur	Yes	<a href="mailto:support-malaysia@ustraveldocs.com">support-malaysia@ustraveldocs.com</a> <a href="mailto:klconsular@state.gov">klconsular@state.gov</a>	No	No
Maldives - Virtual Mission	No	N/A	No	No
Mali - Bamako	Yes	<a href="mailto:consularbamako@state.gov">consularbamako@state.gov</a>	No	No
Malta - Valletta	Yes	<a href="mailto:consularmalta@state.gov">consularmalta@state.gov</a> <a href="mailto:IVNaples@state.gov">IVNaples@state.gov</a>	No	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry For
Marshall Islands - Majuro	Yes	<a href="mailto:MAJConsular@state.gov">MAJConsular@state.gov</a>	No	No
Mauritania - Nouakchott	Yes	<a href="mailto:ConsularNKC@state.gov">ConsularNKC@state.gov</a>	No	No
Mauritius - Port Louis	Yes	<a href="mailto:ptlconsular@state.gov">ptlconsular@state.gov</a>	No	No
Mexico - Ciudad Juarez	No	N/A	No	Yes
Mexico - Guadalajara	No	N/A	No	Yes
Mexico - Hermosillo	No	N/A	No	Yes
Mexico - Matamoros	No	N/A	No	Yes
Mexico - Merida	No	N/A	No	Yes
Mexico - Mexico City (Embassy)	No	N/A	No	Yes
Mexico - Monterrey	No	N/A	No	Yes
Mexico - Nogales	No	N/A	No	Yes



Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry For
Mexico - Nuevo Laredo	No	N/A	No	Yes
Mexico - Tijuana	No	N/A	No	Yes
Micronesia - Kolonia	No	N/A	No	No
Moldova - Chisinau	Yes	<a href="mailto:support-moldova@ustraveldocs.com">support-moldova@ustraveldocs.com</a>	Yes	No
Mongolia - Ulaanbaatar	Yes	NIV: <a href="mailto:UlaanbaatarNIV@state.gov">UlaanbaatarNIV@state.gov</a> IV: <a href="mailto:UlaanbaatarIV@state.gov">UlaanbaatarIV@state.gov</a>	No	No
Montenegro - Podgorica	Yes	NIV: <a href="mailto:PodgoricaVisas@state.gov">PodgoricaVisas@state.gov</a>	No	No
Morocco - Casablanca	Yes	<a href="mailto:support-morocco@ustraveldocs.com">support-morocco@ustraveldocs.com</a> IV: <a href="mailto:IVCasablanca@state.gov">IVCasablanca@state.gov</a>	No	No
Morocco - Rabat (Embassy)	Yes	<a href="mailto:support-morocco@ustraveldocs.com">support-morocco@ustraveldocs.com</a> IV: <a href="mailto:IVCasablanca@state.gov">IVCasablanca@state.gov</a>	No	No
Mozambique - Maputo	Yes	<a href="mailto:consularmaputo@state.gov">consularmaputo@state.gov</a>	No	No
Namibia - Windhoek	Yes	<a href="mailto:ConsularWindhoek@state.gov">ConsularWindhoek@state.gov</a>	No	No
Nepal - Kathmandu	Yes	<a href="mailto:support-nepal@ustraveldocs.com">support-nepal@ustraveldocs.com</a> <a href="mailto:consktm@state.gov">consktm@state.gov</a>	No	No
Netherlands - Amsterdam	No	N/A	No	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry Form?
Netherlands - The Hague	No	N/A	No	No
Netherlands Antilles - Curacao	Yes	<a href="mailto:NIVCuracao@state.gov">NIVCuracao@state.gov</a>	No	No
New Zealand - Auckland	Yes	<a href="mailto:AucklandNIV@state.gov">AucklandNIV@state.gov</a>	No	No
New Zealand - Wellington	No	N/A	No	No
Nicaragua - Managua	Yes	<a href="mailto:support-nicaragua@ustraveldocs.com">support-nicaragua@ustraveldocs.com</a>	Yes	No
Niger - Niamey	Yes	<a href="mailto:consulateniamey@state.gov">consulateniamey@state.gov</a>	No	No
Nigeria - Abuja (Embassy)	Yes	<a href="mailto:support-nigeria@ustraveldocs.com">support-nigeria@ustraveldocs.com</a> <a href="mailto:ConsularAbuja@state.gov">ConsularAbuja@state.gov</a>	No	No
Nigeria - Lagos	Yes	<a href="mailto:support-nigeria@ustraveldocs.com">support-nigeria@ustraveldocs.com</a> NIV: <a href="mailto:LagosNIV@state.gov">LagosNIV@state.gov</a> IV: <a href="mailto:LagosIV@state.gov">LagosIV@state.gov</a> Student: <a href="mailto:LagosStudentVisas@state.gov">LagosStudentVisas@state.gov</a>	No	No
Norway - Oslo	Yes	<a href="mailto:support-Norway@ustraveldocs.com">support-Norway@ustraveldocs.com</a> <a href="mailto:oslovisa@state.gov">oslovisa@state.gov</a>	No	No
Oman - Muscat	Yes	<a href="mailto:support-oman@ustraveldocs.com">support-oman@ustraveldocs.com</a>	Yes	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry For
Pakistan - Islamabad (Embassy)	Yes	<a href="mailto:support-pakistan@ustraveldocs.com">support-pakistan@ustraveldocs.com</a>	Yes	Yes
Pakistan - Karachi	Yes	<a href="mailto:support-pakistan@ustraveldocs.com">support-pakistan@ustraveldocs.com</a>	Yes	Yes
Pakistan - Lahore	Yes	<a href="mailto:support-pakistan@ustraveldocs.com">support-pakistan@ustraveldocs.com</a>	Yes	Yes
Pakistan - Peshawar	Yes	<a href="mailto:support-pakistan@ustraveldocs.com">support-pakistan@ustraveldocs.com</a>	Yes	Yes
Palau - Koror	Yes	<a href="mailto:ConsularKoror@state.gov">ConsularKoror@state.gov</a>	No	No
Panama - Panama City	Yes	<a href="mailto:support-panama@ustraveldocs.com">support-panama@ustraveldocs.com</a>	Yes	No
Papua New Guinea - Port Moresby	Yes	<a href="mailto:consularportmoresby@state.gov">consularportmoresby@state.gov</a>	No	No
Paraguay - Asuncion	No	<a href="mailto:Infoasa@usvisa-info.com">Infoasa@usvisa-info.com</a>	Yes	No
Peru - Lima	Yes	NIV: <a href="mailto:LimaNIV@state.gov">LimaNIV@state.gov</a> IV: <a href="mailto:LimaIV@state.gov">LimaIV@state.gov</a>	No	No
Philippines - Manila	Yes	<a href="mailto:support-philippines@ustraveldocs.com">support-philippines@ustraveldocs.com</a> <a href="mailto:consmanilaniv@state.gov">consmanilaniv@state.gov</a> <a href="mailto:CGmanila@state.gov">CGmanila@state.gov</a> <a href="mailto:ivmanilareplies@state.gov">ivmanilareplies@state.gov</a>	No	No
Poland - Krakow	Yes	<a href="mailto:KrakowNIV@state.gov">KrakowNIV@state.gov</a>	No	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry Form?
Poland - Poznan (conular agency)	No	N/A	No	No
Poland - Warsaw (Embassy)	Yes	<a href="mailto:publicwaw@state.gov">publicwaw@state.gov</a>	No	No
Portugal - Lisbon	Yes	<a href="mailto:visaslisbon@state.gov">visaslisbon@state.gov</a>	No	No
Portugal - Ponta Delgada Azores	Yes	<a href="mailto:ConsPontaDelgada@state.gov">ConsPontaDelgada@state.gov</a>	No	No
Qatar - Doha	Yes	<a href="mailto:support-Qatar@ustraveldocs.com">support-Qatar@ustraveldocs.com</a>	Yes	No
Republic of Congo - Brazzaville	Yes	<a href="mailto:BrazzavilleIV@state.gov">BrazzavilleIV@state.gov</a>	No	No
Romania - Bucharest	Yes	<a href="mailto:support-romania@ustraveldocs.com">support-romania@ustraveldocs.com</a>	Yes	No
Russia - Moscow (Embassy)	Yes	<a href="mailto:support-russia@ustraveldocs.com">support-russia@ustraveldocs.com</a>	Yes	No
Russia - Vladivostok	Yes	<a href="mailto:support-russia@ustraveldocs.com">support-russia@ustraveldocs.com</a>	Yes	No
Russia - Yekaterinburg	Yes	<a href="mailto:support-russia@ustraveldocs.com">support-russia@ustraveldocs.com</a>	Yes	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry For
Rwanda - Kigali	Yes	Payment issues (English): <a href="mailto:fae_contactus+rw+mr+en@visaops.net">fae_contactus+rw+mr+en@visaops.net</a> Payment issues (French): <a href="mailto:fae_contactus+rw+mr+fr@visaops.net">fae_contactus+rw+mr+fr@visaops.net</a> Appointment or website issues (English): <a href="mailto:fae_contactus+rw+info+en@visaops.net">fae_contactus+rw+info+en@visaops.net</a> Appointment or website issues (French): <a href="mailto:fae_contactus+rw+info+fr@visaops.net">fae_contactus+rw+info+fr@visaops.net</a>	Yes	No
Samoa - Apia	Yes	<a href="mailto:ApiaConsular@state.gov">ApiaConsular@state.gov</a>	No	No
San Marino - San Marino (Florence Italy)	No	N/A	No	No
Saudi Arabia - Dhahran	Yes	<a href="mailto:support-saudiarabia@ustraveldocs.com">support-saudiarabia@ustraveldocs.com</a> <a href="mailto:riyadhiv@state.gov">riyadhiv@state.gov</a>	No	No
Saudi Arabia - Jeddah	Yes	<a href="mailto:support-saudiarabia@ustraveldocs.com">support-saudiarabia@ustraveldocs.com</a> <a href="mailto:riyadhiv@state.gov">riyadhiv@state.gov</a>	No	No
Saudi Arabia - Riyadh	Yes	<a href="mailto:support-saudiarabia@ustraveldocs.com">support-saudiarabia@ustraveldocs.com</a> <a href="mailto:riyadhiv@state.gov">riyadhiv@state.gov</a>	No	No
Senegal - Dakar	Yes	<a href="mailto:DakarVisa@state.gov">DakarVisa@state.gov</a> <a href="mailto:DakarImmigrantVisa@state.gov">DakarImmigrantVisa@state.gov</a>	No	No
Serbia - Belgrade	Yes	NIV: <a href="mailto:consbelgrade@state.gov">consbelgrade@state.gov</a> IV: <a href="mailto:belgradeiv@state.gov">belgradeiv@state.gov</a>	No	No
Sierra Leone - Freetown	Yes	<a href="mailto:consularfreetown@state.gov">consularfreetown@state.gov</a>	No	No
Singapore	Yes	<a href="mailto:support-singapore@ustraveldocs.com">support-singapore@ustraveldocs.com</a> <a href="mailto:singaporeusembassy@state.gov">singaporeusembassy@state.gov</a> <a href="mailto:singaporecon@state.gov">singaporecon@state.gov</a>	No	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry Form?
Slovakia - Bratislava	Yes	<a href="mailto:support-slovakia@ustraveldocs.com">support-slovakia@ustraveldocs.com</a> <a href="mailto:bratislavaiv@state.gov">bratislavaiv@state.gov</a>	No	No
Slovakia - Ljubljana	Yes	<a href="mailto:USEmbassyLjubljana@state.gov">USEmbassyLjubljana@state.gov</a>	No	No
Somalia (Nairobi, Kenya)	No	N/A	No	No
South Africa - Cape Town	Yes	<a href="mailto:americanscapetown@state.gov">americanscapetown@state.gov</a>	No	No
South Africa - Durban	Yes	<a href="mailto:consulardurban@state.gov">consulardurban@state.gov</a>	No	No
South Africa - Johannesburg	Yes	<a href="mailto:consularjohannesburg@state.gov">consularjohannesburg@state.gov</a>	No	No
South Africa - Pretoria (Embassy)	Yes	<a href="mailto:essa_contactus+za+info+en@visaops.net">essa_contactus+za+info+en@visaops.net</a>	Yes	No
South Sudan - Juba	No	N/A	No	No
Spain - Barcelona	Yes	<a href="mailto:weeac_contactus+es+info+en@visaops.net">weeac_contactus+es+info+en@visaops.net</a>	Yes	No
Spain - Madrid	Yes	<a href="mailto:weeac_contactus+es+info+en@visaops.net">weeac_contactus+es+info+en@visaops.net</a>	Yes	No
Sri Lanka - Colombo	Yes	<a href="mailto:support-srilanka@ustraveldocs.com">support-srilanka@ustraveldocs.com</a>	Yes	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry Form?
Sudan - Khartoum	Yes	NIV: <a href="mailto:KhartoumNIV@state.gov">KhartoumNIV@state.gov</a> IV: <a href="mailto:KhartoumIV@state.gov">KhartoumIV@state.gov</a> Asylee/Refugee: <a href="mailto:KhartoumV92V93@state.gov">KhartoumV92V93@state.gov</a>	No	No
Suriname - Paramaribo	Yes	NIV: <a href="mailto:CAparamar@state.gov">CAparamar@state.gov</a> IV: <a href="mailto:visageorge@state.gov">visageorge@state.gov</a>	No	No
Sweden - Stockholm	Yes	<a href="mailto:support-Sweden@ustraveldocs.com">support-Sweden@ustraveldocs.com</a>	Yes	No
Switzerland - Bern	Yes	<a href="mailto:support-Switzerland@ustraveldocs.com">support-Switzerland@ustraveldocs.com</a> <a href="mailto:BernIV@state.gov">BernIV@state.gov</a>	No	No
Switzerland - Liechtenstein	Yes	<a href="mailto:support-Switzerland@ustraveldocs.com">support-Switzerland@ustraveldocs.com</a> <a href="mailto:BernIV@state.gov">BernIV@state.gov</a>	No	No
Syria - Damascus	No	N/A	No	No
Taiwan - American Institute in Taiwan	Yes	<a href="mailto:support-taiwan@ustraveldocs.com">support-taiwan@ustraveldocs.com</a> <a href="mailto:visaiv-ait@state.gov">visaiv-ait@state.gov</a> <a href="mailto:consulartaipei@state.gov">consulartaipei@state.gov</a>	No	No
Taiwan - Kaohsiung Branch Office	Yes	<a href="mailto:support-taiwan@ustraveldocs.com">support-taiwan@ustraveldocs.com</a>	Yes	No
Tajikistan - Dushanbe	Yes	<a href="mailto:usembassydushanbe@state.gov">usembassydushanbe@state.gov</a> <a href="mailto:dushanbeconsular@state.gov">dushanbeconsular@state.gov</a>	No	No
Tanzania - Dar es Salaam	Yes	<a href="mailto:drsniv@state.gov">drsniv@state.gov</a> <a href="mailto:drsiv@state.gov">drsiv@state.gov</a>	No	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry For
Thailand - Bangkok	Yes	<a href="mailto:support-thailand@ustraveldocs.com">support-thailand@ustraveldocs.com</a>	Yes	No
Thailand - Chiang Mai	Yes	<a href="mailto:support-thailand@ustraveldocs.com">support-thailand@ustraveldocs.com</a>	Yes	No
The Gambia - Banjul	Yes	<a href="mailto:ConsularBanjul@state.gov">ConsularBanjul@state.gov</a>	No	No
Timor-Leste - Dili	No	N/A	No	No
Togo - Lome	Yes	<a href="mailto:ConsularLome@State.gov">ConsularLome@State.gov</a>	No	No
Tonga (Suva, Fiji)	Yes	<a href="mailto:support-fiji@ustraveldocs.com">support-fiji@ustraveldocs.com</a> <a href="mailto:SuvaIV@state.gov">SuvaIV@state.gov</a>	No	No
Trinidad & Tobago - Port of Spain	Yes	<a href="mailto:consularpos@state.gov">consularpos@state.gov</a>	No	No
Tunisia - Tunis	Yes	<a href="mailto:support-Tunisia@ustraveldocs.com">support-Tunisia@ustraveldocs.com</a> <a href="mailto:tuniswebsitecontact@state.gov">tuniswebsitecontact@state.gov</a> <a href="mailto:TunisNIV@state.gov">TunisNIV@state.gov</a>	No	No
Turkey - Adana	Yes	<a href="mailto:Webmaster_Adana@state.gov">Webmaster_Adana@state.gov</a>	No	No
Turkey - Ankara (Embassy)	No	N/A	No	Yes both and
Turkey - Istanbul	No	N/A	No	Yes NIV



Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry From
Turkmenistan - Ashgabat	Yes	<a href="mailto:consularashgab@state.gov">consularashgab@state.gov</a>	No	No
Uganda - Kampala	Yes	<a href="mailto:KampalaVisa@state.gov">KampalaVisa@state.gov</a> <a href="mailto:contactus_en_UG@usvisa-info.com">contactus_en_UG@usvisa-info.com</a>	No	No
Ukraine -Kyiv	Yes	<a href="mailto:support-Ukraine@ustraveldocs.com">support-Ukraine@ustraveldocs.com</a>	Yes	No
United Arab Emirates - Abu Dhabi (Embassy)	No	N/A	No	Yes
United Arab Emirates - Dubai	No	N/A	No	No
United Kingdom - Belfast	No	N/A	No	Yes, some type of que
United Kingdom - Edinburgh	Yes	<a href="mailto:Edinburgh-Info@state.gov">Edinburgh-Info@state.gov</a>	No	Yes, some type of que
United Kingdom - London (Embassy)	No	N/A	No	Yes, some type of que
Uruguay - Montevideo	Yes	<a href="mailto:contactus_es_UY@usvisa-info.com">contactus_es_UY@usvisa-info.com</a>	Yes	No

Name of US Embassy, Consulate, or Mission	Is There a General Public Facing Email?	What are the emails?	Is the General Public Facing Email a Contractor's Email Only?	Is This an Inquiry Form?
Uzbekistan - Tashkent	Yes	Press Center: <a href="mailto:TashkentPressCenter@state.gov">TashkentPressCenter@state.gov</a> Consular Section: <a href="mailto:ConsularTashkent@state.gov">ConsularTashkent@state.gov</a> Immigrant Visa Unit: <a href="mailto:TashkentIV@state.gov">TashkentIV@state.gov</a>	No	No
Venezuela - Caracas	Yes	<a href="mailto:support-venezuela@ustraveldocs.com">support-venezuela@ustraveldocs.com</a> <a href="mailto:CaracasNIV@state.gov">CaracasNIV@state.gov</a> <a href="mailto:ImmigrantCaracas@state.gov">ImmigrantCaracas@state.gov</a>	No	No
Vietnam - Hanoi	Yes	<a href="mailto:hanoiac@state.gov">hanoiac@state.gov</a>	No	Yes, both and
Vietnam - Ho Chi Minh City	No	N/A	No	Yes, both and
Yemen - Sana'a	Yes	<a href="mailto:NIVSanaa@state.gov">NIVSanaa@state.gov</a> <a href="mailto:IVSanaa@state.gov">IVSanaa@state.gov</a>	No	No
Zambia - Lusaka	Yes	<a href="mailto:VisaLusaka@state.gov">VisaLusaka@state.gov</a>	No	No
Zimbabwe - Harare	Yes	<a href="mailto:consularharare@state.gov">consularharare@state.gov</a>	No	No

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